BLACK BOX®
NETWORK SERVICES

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FREE 24-hour Tech Support: 724-746-5500
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Plantronics Call Center and Telephone Headsets

Plantronics Call Center Headsets are lightweight and durable—and designed with your comfort in mind.

FEATURES

- **Lightweight comfort and superior sound quality.**
- **Equipped with a fully adjustable headband design for proper stability.**
- **Monaural and Binaural models available.**
- **Fit just about anyone—even eyeglass wearers.**
- **Noise-canceling models make speech clearer in noisy environments.**

OVERVIEW

If wearing a headset day in and day out is part of your normal routine, you know how important it is to have a comfortable headset. With sizes and styles available to fit just about everyone—even those wearing eyeglasses—Plantronics Call Center and Telephone Headsets were designed with your comfort in mind.

These headsets are extremely light weight and durable. They're also fairly flexible, and the soft ear cushions make them so comfortable, you may even forget you're wearing them!

Plantronics Call Center Headsets are available in the following styles:

- **Supra Monaural and Binaural Call Center Headsets** feature a fully adjustable headband design for extra stability. Noise-Canceling models use a unidirectional microphone mounted on a flexible stem in place of a voice tube. This eliminates up to 75% of all background noise. The Polaris models work with systems that have built-in amplifiers and volume control. These headsets do not have the Quick Disconnect feature.
- **TriStar Telephone Headsets** feature a three-point-fit design for ultimate stability. Also available in a Noise-Canceling model, these headsets rest over-the-ear—and not in it. TriStar has all the benefits of SoundGuard®Plus™ and Call Clarity™ technologies: speech that's easy to listen to and easy to understand.
- **Encore Monaural and Binaural Call Center Headsets** use a unique Sound Enhancement System™ that enables the wearer to modify the tone of the caller's voice to a richer, fuller tone. The base models are equipped with an adjustable voice tube while the Noise-Canceling models come with a microphone that eliminates nearly 75% of all background noise.

Item	Code
Plantronics Headsets	
Supra Call Center	
Monaural	**H51**
Monaural with Noise Canceling	**H51N**
Monaural (Polaris Model)	**P51U10P**
Monaural with Noise Canceling (Polaris Model)	**P51NU10P**
Binaural	**H61**
Binaural with Noise Canceling	**H61N**
TriStar Telephone	**H81**
TriStar Telephone with Noise Canceling	**H81N**
Encore Call Center	
Monaural	**H91**
Monaural with Noise Canceling	**H91N**
Binaural	**H101**
Binaural with Noise Canceling	**H101N**

Why Buy From Black Box? Exceptional Value. Exceptional Tech Support. Period.

Recognize any of these situations?

- **You wait more than 30 minutes to get through to a vendor's tech support.**
- **The so-called "tech" can't help you or gives you the wrong answer.**
- **You don't have a purchase order number and the tech refuses to help you.**
- **It's 9 p. m. and you need help, but your vendor's tech support line is closed.**

According to a survey by Data Communications magazine, 90% of network managers surveyed say that getting the technical support they need is extremely important when choosing a vendor. But even though network managers pay anywhere from 10 to 20% of their overall purchase price for a basic service and support contract, the technical support and service they receive falls far short of their expectations—and certainly isn't worth what they paid.

At Black Box, we guarantee the best value and the best support. You can even consult our Technical Support Experts before you buy if you need help selecting just the right component for your application.

Don't waste time and money—call Black Box today.